

# MEASURE FOR A SMOOTH DELIVERY

Thanks for buying GE Appliances! We want your experience with our products to be perfect, which is why we've created this guide. The number one reason appliances are returned after delivery is sizing problems, so it's important to make sure your new GE Appliances model will fit through every point—from the delivery truck to your installation space.



## 1 WRITE DOWN THE DIMENSIONS OF YOUR APPLIANCE

APPLIANCE	HEIGHT	X	WIDTH	X	DEPTH

## 2 WRITE DOWN THE DIMENSIONS OF THE INSTALLATION SPACE

HEIGHT	X	WIDTH	X	DEPTH

Compare these dimensions to make sure your appliance can be installed.  
**Don't forget to measure the space needed for your appliance door to open!**

# 3 WALK THE PATH OF DELIVERY

Starting outside of your home and walking the path of delivery, measure the following areas to make sure your appliance can fit through them.

**Don't forget to account for door knobs, latches, shelves and other wall-mounted items.**



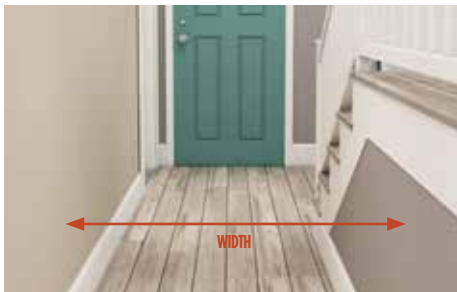
**INSTALLATION SPACE**



**GATE**



**FRONT DOOR/DOOR JAMB**



**HALLWAYS**



**KITCHEN ISLAND**



**STAIRWAY**

## PLEASE NOTE:

Before delivery, clear all obstructions between the entry and the location where the appliance is to be installed. This includes the removal of any door/hinges, hand rails, or any other obstructions that may prevent the unit from fitting into the final location.

## BASIC DELIVERY/INSTALLATION INCLUDES:

All freestanding electric appliances (does not include built-in cooktops, wall ovens, drop-ins, etc.) will be uncrated, set in place, leveled and connected to an existing proper power source. If proper electrical outlets, gas shut-off valves, water supply and shut-off valves, or venting sources are not available at the time of delivery, a complete installation will not be possible. Gas product (ranges/dryers) installation, appliance stacking, dishwasher installation and over-the-range microwave installation can also be performed.



## WHAT IF IT DOESN'T FIT?

If any part of the delivery path or final installation is too small for your new appliance, please contact Costco before your scheduled delivery date. They'll help you find a comparable GE Appliances model that's the perfect fit!

**If you have any questions or concerns about your delivery, please call our GE Appliance Support Line at 1-855-426-7843**

# GENERAL GE APPLIANCES HOME DELIVERY GUIDELINES

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## APPLIANCE DELIVERY CHECKLIST

### Review and confirm the following information:

- The correct appliance has been ordered, including model, size, color and electric/gas fuel type.
- Haul away option has been selected (if desired).
- All old appliances must be empty prior to removal and/or haul away.
- The correct delivery address, valid email address and one contact phone number are on the order.
- Make note of your chosen delivery date.

### Basic delivery includes:

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- Delivery agents are not licensed carpenters, plumbers or electricians.
- Commercial or built-in appliances cannot be installed, removed or hauled away.

### Select a date with maximum flexibility:

- You will be contacted via an automated voice-activated system between the afternoon and evening the day prior to your requested date to inform you of your projected 4-hour delivery window. If you are unavailable during the 4-hour window, please call 1-855-4COSTGE (1-855-426-7843) to reschedule your delivery.
- An adult at least 18 years old, authorized to make decisions, must be present for delivery.

### Prepare your home:

- Verify there are no more than three (3) flights of stairs to get to the install location. (Not applicable if an elevator is available.)
- The unloading zone must be within 30 feet of the home for delivery vehicle parking and access.
- Before delivery, clear all obstructions between the entry and the location where the appliance is to be installed.

- All electrical outlets, water and gas shut-off valves, and cabinetry must be available and compliant at the time of delivery to complete any selected installation options.

## AFTER DELIVERY

Please inspect your appliance carefully before accepting and signing for your delivery. Notify the delivery agent if there is damage or call 1-855-4COSTGE (1-855-426-7843) within 48 hours.

## PLEASE NOTE

- Delivery agents will provide crated delivery in the kitchen of built-in products, but will not install them, including built-in refrigerators, wall ovens, cooktops, hoods and drop-in ranges. They will install slide-in ranges and unitized laundry. Local code restrictions may prohibit the install of hardwired and gas appliances.
- Delivery agents will not disconnect and remove (“uninstall”) built-in products: wall ovens, cooktops, hoods and drop-ins. Local code restrictions may require that customer hire a licensed contractor to disconnect hardwired or gas appliances, and the customer should plan ahead for this. If a “haul away” service was selected, delivery agents will haul away old built-in products, but only if the products are uninstalled prior to the delivery agents’ arrival. Under no circumstances will delivery agents haul away built-in refrigerators (i.e., refrigerators with compressor on top).
- Installation of appliances in the garage can only be completed if all national, state and local codes are met.
- Homeowner(s) to empty/clean out old appliances prior to delivery.
- Delivery agents are not plumbers/electricians/carpenters. They **CANNOT** cut supply pipe, install/change water valves, run wiring, add outlets or trim cabinetry to complete an install. They are not permitted to bring a home/site up to building code. If a home/site is not up to building code, installation will not be completed.
- Delivery agents disconnect and remove existing freestanding product (gas, over-the-range microwave and dishwasher disconnected only if installation is selected) as allowed by local code.

# GET READY FOR INSTALLATION

*Thank you for buying GE Appliances.*

To make sure your installation experience is as smooth as possible, use this readiness check list. After all, we want your experience with us to be exceptional every step of the way.

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**FOR ALL APPLIANCE INSTALLATIONS** Use the **Delivery Worksheet** to make sure your appliance(s) will fit along the path of delivery. You can find it on Costco's product page (where you found this form). **Measure your installation area to make sure your new appliance(s) will fit.**

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## REFRIGERATION

- A new water line connection kit will be installed. Existing lines will not be reused.
- Existing appliance must be empty for haul-away.
- A 110V grounded 3-prong electrical outlet must be within reach of the power cord.
- Icemaker or ice and water dispenser connections: A working shut-off valve must be located within 6 feet of the refrigerator location or your installation will not be completed.
- Refrigerator clearance measurements account for cooling space as required by manufacturer. Check needed dimensions carefully.

## OVER-THE-RANGE MICROWAVE OVEN

- Hardwiring will not be done.
- 110V grounded 3-prong electrical outlet must be within reach of the power cord.



## DISHWASHER

- A new water line connection kit will be installed. Existing lines will not be reused.
- A water supply line with shut-off valve must be located under the sink or behind the dishwasher.
- A 110V grounded electrical outlet or hardwired junction box must be within 6 ft. of install location on the same side of the wall and on the same floor.



## WASHER

- A new set of supply hoses will be installed. Existing hoses will not be reused.
- A 110V grounded 3-prong electrical outlet must be within reach of the power cord.
- Water valves (hot and cold hookups) must be corrosion-free and within 6 feet of installation location. Test to ensure your valves can be shut off.
- Stack kit and pedestals/risers must be ordered at time of purchase. If they are not present at the time of delivery, agents will not stack units or install pedestals. Agents will not return to perform the re-install. If customer would like installation, choose appropriate service(s) on the order. Existing appliance must be empty with no standing water prior to delivery.





### **GAS RANGES/DRYERS**

- A new gas flex connection kit (ranges/dryers) and dryer duct (dryers) will be installed. Existing connection parts will not be reused.
- A natural gas supply line (no propane hookups) with shutoff valve must be located directly behind the appliance.
- 110V grounded 3-prong electrical outlet must be within reach of the power cord.
- Some state and local codes prohibit delivery hookup. If possible in your area, delivery agent will coordinate with a licensed contractor to install the appliances after delivery.



### **ELECTRIC RANGES/DRYERS**

- A new electric cord (ranges/dryers) and dryer duct will be installed. Existing connection parts will not be reused.
- 240V electrical outlet is required to power units.
- Delivery agents cannot direct-wire electric ranges or dryers. An appropriate range/dryer electrical outlet must be available at time of delivery and within 4 feet of the appliance (see approved outlets below).



### **DRYERS**

- Side venting of dryers will not be completed. Unit can be set in place, but dryer venting will not be connected.
- In order for risers/pedestals to be installed on washers and dryers, they must be ordered and delivered at the same time as the appliance units. If the risers/pedestals are not present at the time of delivery, agents will not return to perform the install. If customer would like installation, choose appropriate service on the order.

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**GE APPLIANCES**

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